Navigating PrEP Choice Counselling: Provider Tools & Resources in the CATALYST Implementation Study



2024 AFRICA REGIONAL PREP WORKSHOP

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Outline

- What is PrEP choice counselling?
- Providers questions about PrEP choice counselling
- CATALYST tools & resources for providers
 - Health provider training
 - HIV Prevention Journey Tool
 - Fact sheets
 - Pelvic models
 - Demo rings

Choice counselling is part of a conversation



Provider assists the client to make an informed choice as part of the counselling process - whereby the provider and client explore the client's knowledge and needs in relation to the available options.



The provider needs to ask questions, provide information, and answer questions. Based on this process, the client is supported to make an informed decision.



Providers questions about choice counselling

- Information Delivery: What is the essential information clients need to make an informed choice?
- Counselling Tools: How can providers use tools and prompts to balance detail and critical information?
- Ring Efficacy: How can providers best explain ring efficacy in a simple manner to clients?
- **Counselling on CAB tail**: How and what is the best way to communicate the challenges with the CAB tail to clients?
- Clients who "know what they want": How to respond to clients who come in with a method in mind? Do they still need choice counselling?
- Clients who are in a hurry: How do we deal with clients in a hurry, and who just want a quick consultation so they can leave – is a shortened session still proper counselling?

PrEP Choice Training

GOAL

The training is intended to help providers:

- understand what choice and choice counselling means
- learn how to communicate with their clients about choice of HIV prevention methods
- learn how to assist clients to select the method that best meets their unique lifestyle and needs.
- become familiar with the tools available

LENGTH

 60 – 90 minutes (provide sufficient time when role plays and case studies are used)

REQUIREMENTS

- Providers are required to complete the clinical training on specific HIV prevention methods prior to choice counselling.
- The training is not intended to instruct on HIV prevention methods and assumes understanding of different methods available in providers setting.

Choice
Counselling
Training
Recommendations

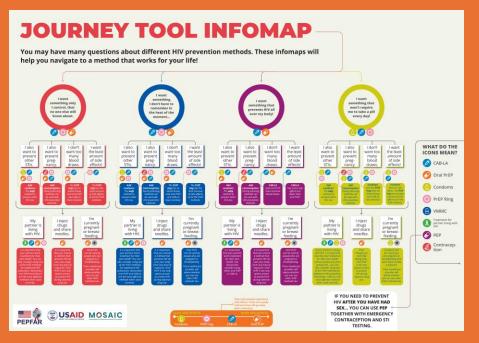
In-person training is best to allow for choice counselling

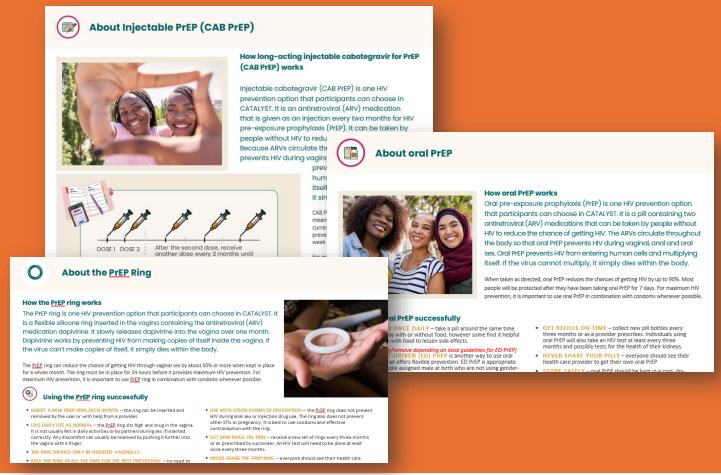
On job training is needed for trained providers to improve their skills and provide a forum for cross learning.

Choice counselling does not have a rigid script or methodology, nor does one glove fit allit needs to be client centered and personalized.

Participative methods are useful to combine PrEP method knowledge and counselling skills – includes role plays, case studies and scenarios







Tools to guide & support choice counselling alongside clients



Tools to guide & support the choice counseling conversation

Suggested use for tools:

Choice counseling conversation Pre-visit Post-visit Let's talk Let's talk about $^{
m '}$ What is about which the HIV important to Do you have options are you in an HIV prevention know about HIV any other right for you options that are prevention questions? based on available to you method and your lifestyle why?

- HIV Prevention User Journey Tool (JT) decision tree for AGYW
- HIV Prevention JT Talking wall posters
- HIV Prevention User Journey Digital Tool

Tools available for clients to use prior to provider visit, they may bring in the knowledge from use of the tool to the conversation. Peer educators are equipped with HIV prevention factsheets/brochures to sensitize clients in the community.

- **Country HIV prevention guidelines**
- HIV Prevention User Journey Reference Manual
- HIV Prevention JT Provider Infomap
- HIV Prevention JT revised Informed Choice Counselling desktop brochure

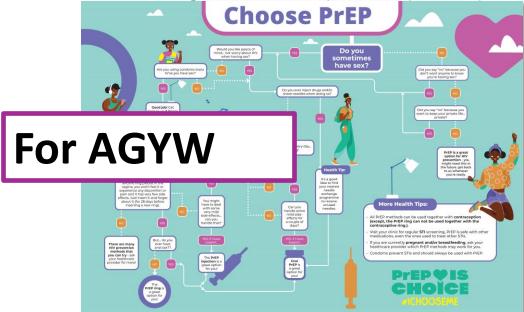
The JT manual and country guidelines are intended for provider use as background reference. Infomap and brochure can be used during conversation with a client or referred to as needed.

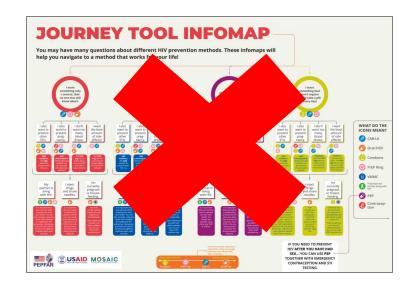
HIV Prevention Method Factsheets and other IEC materials

Short factsheets for clients holding detailed information on each prevention method for use after method has been selected to help answer specific questions. This tool is available in local languages and should be provided to a client in their language.

Journey Tool for Choice Counselling

- Ongoing feedback and input has supported the notion that the current versions of the JT for providers are not optimal and require extensive simplification!
- The CATALYST demand generation team has received the feedback and will utilize it to provide tools and job aids that work for providers, and not against them.
- New working versions of a JT for providers and JT for AGYW will be shared on Thursday; join our demand generation and choice counselling sessions to provide your input!







Prep Choice Chart Vaginal Ring Placed in the vagina. Changed every One pill every day One injection once a month for the 28 days. first two months, thereafter, one **HOW IS IT USED?** injection every two months. *Clean hands before insertion or removal to avoid infection Follow-up at month 1,3, then Follow-up at month 1,3, then every 3 Follow-up at month 1 then every 2 every 3 months after. months after. months after **FOLLOWUP** PERIOD/REFILL Drugs refill every follow-up. Ring changed every 28 days, by Injection, at every follow-up, at the facility.



- E AS NORMAL the <u>PrEP</u> ring sits high and snug in y felt in daily activities or by partners during sex if discomfort can usually be resolved by pushing it f
- · KEEP THE RING IN ALL THE TIME FOR THE BEST PREVENTION





Choosing the Right Method to Prevent HIV for Yourself and Your Baby



Using PrEP can help you prevent HIV - and that helps protect your baby

People are more likely to get HIV when they are pregnant or during the time after delivery (postpartum), and getting HIV at these times carries a higher risk of passing HIV to babies. For most people who live in places where HIV is common, there are more benefits than risks of using an HIV prevention method during pregnancy and postpartum

Preventing HIV as a Transgender or Non-Binary Person

What are my pre-exposure prophylaxis







HIV Prevention Method factsheets

- Some offer detailed information on each PrEP method
- Others focus on special populations:
 - Pregnant and Breastfeeding Populations
 - Transgender or Non-Binary persons
- A chart summarizes key messages across PrEP methods

Pelvic Model



Used to demonstrate ring insertion

Useful for visualizing the female pelvic anatomy

Has limitations, it lacks flexibility

Demo PrEP Ring

- Visual and Interactive Experience: It provides a hands-on opportunity for potential users to see, touch, and interact with the Prep ring. Can create a more engaging and memorable experience than simply reading or hearing about it.
- Clarity and Understanding: It can help clarify product features, benefits, and how it works. It can be used together with the pelvic model.
- Addressing Concerns: Using it can help potential users voice concerns or questions for a provider to address.



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PROVIDER EXPERIENCE IMPLEMENTING CHOICE COUNSELLING

BAR HOSTESS EMPOWERMENT SUPPORT PROGRAM (BHESP)-MOWLEM
SEPTEMBER 2024









About BHESP DiCE

- Stand-alone DiCE
- Women led and sex worker led
- Local IP sub-awarded by University of Nairobi
- Peer led model
- √60 peer educators led by 6 outreach workers
- ✓223 linked Hotspots



Background

- As the HIV prevention field continues to grow and introduce new HIV prevention methods such as the PrEP ring and CAB for PrEP, individuals have more options to choose from
- But having options alone does not equal having choice.
- To benefit from the availability of multiple PrEP options, PrEP users need to be able to make an informed choice.



When is a client making an informed choice?

Informed choice happens when....

- A client has all the information about different HIV prevention methods that is accurate and understandable
- A client makes a decision of the HIV prevention methods they want to use
- A client can make a decision for the best method that suits them according to their needs and lifestyle

Provider experiences implementing PrEP CHOICE



- Counselling period: From 5 min to 15 minutes counselling.
- Choice support provided:
 - Training (initial & sensitization) - Role plays are the best way to learn
 - Job Aids (CATALYST) & Others
 - Demo rings & pelvic models
 - One-on-one coaching with providers
- More time taken with the PrEP naive clients.
- FAQs: Ring & menses, pregnancy, IUD, discussing ring efficacy.



Role Plays and PrEP choice

- Learning best strategies from peers
- Providing real world scenarios to help providers learn
- Understanding context; how to explore HIV risk for FSWs

Strategies for Effective Choice Counselling

Prep Choice Chart ORAL **Vaginal Ring** PrEP* For Persons Aged 18 Years or Older Only PrEP Placed in the vagina. Changed every 28 days. One pill every day **HOW IS IT USED?** *Clean hands before insertion or removal to avoid infection Follow-up at month 1, 3, then every 3 months Follow-up at month 1, 3, then every 3 months after. after. FOLLOWUP PERIOD/REFILL Drug refill at every follow-up. Ring changed every 28 days, by provider or

- Exploring prevention choices and solutions; identify small wins and achievable next steps in reducing a client's likelihood of getting HIV
- Cultural Sensitivity Being aware and respecting cultural beliefs and practices.
- Ensuring that clients have sufficient understanding so that they feel confident using their methods
- Encouraging clients to ask any questions, dispel myths and provide information that they can understand

Challenges

Time constraints

Provider biases

Client's resistance

Sexual practices conversations

Client health literacy



Conclusion

HCPs should have an understanding of how HIV prevention products work

The informed choice discussions should be client centered

HCPs need to ask questions, provide information, and answer questions to support clients make an informed decision.